

## Air Conditioning/Heating

#### SOL MECHANICAL - DON CRANE

Referred by: Kathy & Steve Cooper (888) 602-4822,

solmechanical@cox.net

We had forced heating air conditioning put in our 1929 home for the first time. Don and crew were professional, on time, and did what they said they would do. We had no surprises. They are customer service oriented to the max!

## BRRRR AIR CONDITIONING AND HEATING – ROBERT HUMPHREY

Referred by: Joel Miller and Mark Schroepfer 714-746-6515

brrrair@hotmail.com

We hired Brrrr Air Conditioning and Heating to install a new air conditioner and furnace in our home on Bonnie Brae. Robert and staff were professional, dependable, and reasonable, and cleaned up thoroughly at the conclusion of each day.

#### **COOL AIR TECH**

Referred by: Leslie Kato 714-501-9300 trish@cool-air-tech.com
Bill and his staff are honest, reliable and professional. We have used them for both heating and AC services and have very pleased.

#### **KLONDIKE AIR**

Referred by: Alan Nestlinger www.klondikeair.com I've used Klondike for decades. They do my annual "tune ups" and completely replaced the 30 year old system that was here when I moved in back in '89

## **Appliance Repair**

## SOUTHERN COUNTIES APPLIANCE REPAIR

Referred by: Randi Iggulden 714-835-5466

They fixed my dryer when another guy told me to just dump it. It's been working just fine for the last 2 years!

### APPLIANCE SPECIALISTS

Referred by: Robin Romain 714-633-4400

Ask for Dan Breeding. He is very knowledgeable about all appliances and will give you all your options upfront including how to fix it yourself if you want. Very reasonable.

#### **BRAD GLOVER APPLIANCE REPAIR**

Referred by John & Sharon Thawley 949-300-8878

We've used Brad twice now. Once for the washer. And again for the dryer. Both times I've only described the problem over the phone and given him model & serial number for the appliance. He's shown up with all the right parts, worked quickly and cleanly, and charged reasonable rates. Now I keep all our appliance info in the notes field of his contact card. Brad's the Easy Button.

## **Bee Removal**

#### **BACKYARD BEES**

800-476-6105

or rescue@backyardbees.net Referred by: Cat Quinn-Straw They do live swarm and accessible beehive removal. No chemicals are used and the bees

are relocated to organic farms and gardens.

### ADKINS BEE REMOVAL SPENCER MURPHY & JAVIER

Referred by: Tom Pataca 949-254-6532 ADKINSOC@GMail.com www.AdkinsBeeRemoval.com 10 years experience

We just had a bee hive removed that contained approximately 20,000 bees. Our concern was not to kill them. I called Adkins Bee Removal and all was a success. The bees were removed with the queen and taken to a beekeeper. We were able to keep the honey and it is the best I have tasted.

## **Cabinets & Countertops**

### **CABINETRY - FRANK BIONDI**

Referred By: Emmet Berkery 562-424-8334 Interior workshop

## **Carpet Installation/Cleaning**

#### **EMBASSY CARPET CLEANERS**

Referred by: Heather Wizikowski 714-549-0468

They are a independent business and have always done a fabulous job for us and other

If you have personally used a service that might be useful to share with other neighbors, please send your submissions to: newsletter@floralpark. com with the subject, GRAPEVINE. Include the company (or person) name, phone number, what you had done and why you liked it. Remember, no self-promotion or promotion of businesses you have not legitimately used and were pleased with. The companies listed in the Grapevine are recommended by neighbors and not the FPNA or its Board. Users of the services shared below are personally responsible for checking references and licenses of the companies listed.

people in my family. Very reasonable prices compared to the chains. Always do more than they say they will without charging extra! Ask for Steve Ford.

## **Chair Caning**

## **CHAIR CANING BY JERRY**

Referred By: Bev Schauwecker 949-294-2975

Hand-weave, Pressed, Rush

#### **JEAN VAN COUVERING CHAIR CANING**

Referred by: Herb and Judy Michel 714-546-5392

She is very reasonable and did a beautiful job on our antique dining room chair. She does not do the staining, but a refinisher did that step and we still saved money.

## **Child Care**

### AFTER SCHOOL CARE-DONNA OSHABAN

Referred by Michelle Donahue 714-558-1534

A Floral Park neighbor, Donna provides exceptional care; loving, encouraging and with a level of expectation for great and cooperative behavior-and she gets it! Her home is perfectly clean, she provides the best quality after school snacks and offers a wide variety of fun games and activities after homework is done. Picks up the kids at John Muir but would consider kids from other schools. 6 kids max.

## **Closet Design**

### TAILORED LIVING - SCOTT BARNES

Referred by: Douglas Kraus 714-279-2402

Scott@TailoredLiving.com

Scott redesigned our closets to maximize space. He did a fantastic job installing lots of shelves, racks, drawers and rods and now our closets hold twice the items and are neatly organized. He provided a design (free with consult) and a quote that he stuck to. Very happy with the job and can recommend him highly.

## **Contractors-Craftsman/Handyman**

## VALLEY CUSTOM FINISH MIKE RUISIEWSKI

Referred By: Patricia Lockhart 714-767-4903

A Master Craftsman with over 33 years of experience, Mike will make your restoration creations a reality with his imaginative and quality craftsmanship. He installed and resized a door to fit the door frame and also explained what hinges look best on vintage doors.

## TYLER BURNS (TBCC) GENERAL CONTRACTOR

Referred by: Darlene Glenn-Wolff 714-270-6555

Tyler and his crew did quite a bit of building work for us. He was on-time, professional, courteous, kept within budget limits, and reasonably priced. His work product was outstanding.

#### PAUL RAMAGE

Referred by: Jeanne Harris 714-366-5413

Paul is a carpenter by trade, but does so much more. He is a perfectionist and very reasonable. He helped me with the complete renovation of "Nana Jean's" restaurant. He can do mostly anything and what he can't do, he has the people to do it! He takes pride in his workmanship, is very reasonable and just a sheer pleasure to deal with. I HIGHLY recommend him.

## FIRST RATE REMODELING, INC. ROBERT CLINE

Referred By: Ken and Linda Mesesan 714-225-2458

We have worked with Robert since 2006. He has substantial experience that includes roofing, carpentry, finish carpentry, window repair, door hanging, architectural molding, concrete, plumbing and electrical. He's great to work with on any project scale. We highly recommend him!

### **Drafter**

## JOHN A. STOUT AT JASCAD

Referred by: Ann Salisbury 949-226-1601

jascad@cox.net.

John drew up the plans for our sunporch demo / covered patio addition. He did such

a good job, the plans sailed through Plan Check in half the estimated time with no changes requested - something of a minor miracle.

### **Electricians**

### C & D ELECTRIC - COREY GONYEZ

Referred By: Susan Giampietro 714-240-4430

Certified journeyman electrician who helped w/lighting, etc.

### LOVELL ELECTRIC

Referred by: Judy Michel 951-817-1637, CA Lic# 899295

Ron Lovell checked all our home wiring and installed two chandeliers. He is knowledgeable, prompt and his work is reasonably priced.

## **Fireplace & Chimney**

## FAR WEST CONSTRUCTION – RUSSELL LUTMAN, OWNER

Referred by: Herb and Judy Michel 714-776-1397, 714-803-1604

Russell specializes in fireplace and chimney repair. He repaired our 1926 firebox bricks and capped the chimney. Honest and easy to work with. Showed expertise with old masonry and fireplaces.

## Flooring & Tile

#### ROBERT TUSKO TILING

Referred By: David Seigle 714-527-3167

#### TILE RESTORATION - GREG GALBRAITH

Referred By: Herb and Judy Michel 714-926-3587

We were impressed with the careful, clean job he did restoring our Batchelder fireplace tile and front entrance tile. Very reasonable. He stays busy. Call well before you need him.

## SANDRA TERWILLIGER (SAM)

Referred By: Sandy DeAngelis 949-581-8088

Hardwood floor maintenance

## JIM SCHWANKE HARDWOOD FLOORING

Referred By: Mel & Kate Ladd and Mike & Cheryl Conradson 714-638-3300

Did a great job at repairing and refinishing

12.01.2014

our hard-wood floors. (Ladd) Repaired and refinished all our hardwood floors. Very reasonable and honest. Finished floors are beautiful. (Conradson)

## ANAHEIM HILLS TILE SUPPLY JOE RIBBLE, OWNER

Referred by: Joel Miller & Mark Schroepfer 714-283-8522

We've purchased tile from Anaheim Hills Tile Supply on several separate occasions. His is a locally owned and operated business. We've always been impressed with his professionalism and reasonable prices and we couldn't recommend him more highly!

## GOLDEN OAKS HARDWOOD FLOORING M – AMIR MAKMATCHI

Referred by: Anne Etheridge 949-394-7881

Great wood floor guy!

## B. JOSEPH INTERIORS – JOE GONZALES

Referred By: Giovanna Piazza 714-526-3019

Joe is a rare combination of a knowledgeable, helpful and hard working artisan who is also easy to have around the house while the work is being done. Joe shows up when he says he's going to, does the work he says he's going to, charges what he says he's going to and then does more than he promised.

### KEYES HARDWOOD FLOOR COMPANY

Referred by: Ed Murashie 714-538-3815.

They had to remove the padding and carpet throughout the house that were both glued to hardwood floor before they even could refinish it. They also replaced a few pegged and grooved boards and did such a good job you could not tell the original from the new. Highly recommend.

## **Furniture Restoration**

## ZEFERINO ANTIQUE RESTORATION & REFINISHING

Referred by: Mark & Janelle McLoughlin 714-401-5833

A master artisan, highest quality workmanship, knowledgeable of antiques and period correct repairs. Great attention to detail, fair and reasonable prices, and an excellent communicator. Zeferino refinished all our kitchen cabinets including building our center island and dishwasher front. Once we saw the quality of work we had him restore our dining room and bedroom furniture.

#### LOPEZ GARAGE DOOR SERVICE

714-417-7556 or 714-953-0385 Referred by: Judy Johnson

Our garage door broke and these guys came out quickly, fixed it, were super reasonable and were very professional and quick. They are a family run Santa Ana business and we need to support our local

## **Glass**

### **BAT JAC GLASS CO**

small businesses.

Referred by: Barbara Warnock 714-554-6101

I've been using them for over 20 years. They also do windows, mirrors, and on and on. Not the best part of town but the company is really reliable and professional.

## **Home Theatre /Audio Visual**

**VIDEO SONICS** – Wayne Nicklin Referred by Ron and Cindy Wilsie 714-281-0641

## Housekeeping

#### **MARCELLA & EDWIN**

Referred By: Douglas Kraus 562-469-8189

Been cleaning our house for 14 years. Very nice and totally trustworthy. Speak English, hard working, cleans under rugs, windows and will work to your satisfaction. Recommend highly.

### Insulation

## AMERICAN HOME INSULATION

714-835-4244

Referred by: Daniel Beaudreau

They provide blown-in insulation for attics and walls. They are familiar with vintage homes and their unique structural differences in the walls and attics from todays modern homes. Nice to work with. I have noticed almost 10 degree difference of temperature with the insulation in the attic both summer and winter. Did all the paper work for SCE rebates as well as Federal tax incentives.

## **Landscape Lighting**

#### TWO BROTHERS GARDENING

Referred by: Doug Kraus 714-313-4396

Ask for Areleo. He did our front yard and the landscape lighting. Really nice guy and easy to work with.

## Landscaping / Sprinklers /Trees

#### GREG MCCOLLUM LANDSCAPING

Referred By: Boe Boezinger 714-647-0174

Designed and implemented front garden landscaping. Great ideas, easy to work with.

#### LADD MODERN IRRIGATION

Referred By: Robin Romain 714-542-9733

Takes care of our whole water system.

#### VT TREE SERVICE

Referred by: Guy and Lisa Elston 714-997-0903

Have done a beautiful job trimming our cedar tree twice. Certified arborists, professional crew.

## EMERALD LANDSCAPE DESIGN RON NICHKA

Referred By: Lynda Yana 626-824-1008

Completed redesign of Sarah Mae Downie Garden.

#### VARGAS TREE SERVICE

Referred by Leah Schmidt 714-630-5337

I have had excellent service from them twice, along with Carolyn Urtel, my neighbor.

### NICK DEAN LANDSCAPE DESIGN

Referred by: Douglas Kraus 323-828-3858 nickdean@sbcglobal.net www.nickdeangardens.com

Designed our front and back yard. Very, very creative, easy to work with. Extremely pleased with the result and whole process. Nick's a great guy.

## GREENLAND LANDSCAPING - VICTOR OUINONES

Referred by: Sharon Evans (626) 209-7661 or (866) 610-1531

Highly recommend. Put in large new beautiful lawn, fixed my old sprinkler system and did other planting and design. Reliable, finished on time. I shall use him again.

## Lighting

#### **KONA LIGHTING**

Referred by: Judy Michel 714-828-0910

I was pleased with the service I received at Kona Lighting. They completely rewired one chandelier and did an excellent job of repairing two breaks on a second crystal chandelier.

## Locksmith

#### **MURRAY WILLIS**

Referred By: Mr. & Mrs. Robert Chisholm 714-394-2022

Locksmith with many years experience with doors. He is quick, fair and reasonably priced.

### ORANGE COUNTY LOCKSMITH SERVICE

Referred by: Patricia Lockhart 714 -634-2222 or 949-250-1234 (ask for Dave or Phil)

Dave was more knowledgeable than any other locksmiths I called in the yellow pages. When he came out he was a true pro. He accessed my needs as a landlord and made everything just right for me.

### Masonry

## **DMC MASONRY**

Referred by: Ron and Cindy Wilsie 949-454-8386

Contact: Dave "Snowy" Collins

### TOM HOHMAN MASONRY

Referred by: Alex Hart & Mason Nakamura info@tomhohmanmasonry.com 714-785-5711

Tom did a great job for us on a backyard masonry project. He and his crew showed the utmost professionalism. The work was first rate, done on time, and the clean-up was meticulous. We highly recommend Tom Hohman Masonry.

#### **BEN CASTRO MASONRY**

Referred By: Steve Richardson bcastro@bcmasonry.org www.bencastromasonry.net 888-948-1095

Block wall / design work. 50ft of Demo / block wall/stucco. Ben and his crew were on time, cleaned up every day, finished on time and were VERY reasonable for the quality of work performed.

## **Moving Company**

#### **COSTA MESA MOVING**

Referred by: Corrie Johnson www.costamesamoving.com

They are an independently run company, inexpensive, fast, and take care of your things very well. It is 79 dollars an hour for two men to move all of your stuff. They have all equipment, truck etc. I can't say enough! It was so easy and painless for us.

## **Notary Service**

### **MOBILE NOTARY SERVICES**

Referred by: Jessica Carr and Bev Schauwecker

Jennifer Faiz: 949-231-8871

## Painting/Plaster

### PABLO OSTIO

Referred by: Michelle Donahue 714-227-0022

Pablo is a fabulous painter that I would recommend without hesitation. He does fantastic prep (which is 80% of a great paint job) and leaves the site cleaner than he found it. Very fair prices. I love him!

## OLD TOWNE PAINTING RICK LITCHIE

Referred By: Emmet Berkery, Mike & Cheryl Conradson, and Jim & Karyn Cripps 714-285-1920

Exterior Painting and Color Consult.. (Berkery)

Not just house painters "house artistry"! Meticulous in all details, prep and color consultation. Fantastic job! (Conradson)

Very responsible and reliable. GREAT JOB. Stained our new Kitchen Cabinets a Rustic Black-BEAUTIFUL. (Cripps)

### JOE MATURINO PLASTERING/ STUCCOING

Referred By: David Seigle 714-883-7244

#### HILLSIDE PLASTERING

Referred By: Boe & Cathe Boezinger, Jeff & Nancy Smith 714-569-0655

Ray Smith is a true artist. Wonderful work specializing in the unique challenges of vintage homes.

#### PATCHWORK'S PLASTERING COMPANY

Referred by: Karla & Rob Octavio 714-530-5119

Aston Hill is a true professional—reliable and honest, and a good communicator. Great attention to protect the vintage details in our home.

### ALL STAR PLASTERING

Referred by: Mel & Kate Ladd 714-618-2018

They really went the extra mile to get us the color and texture we wanted for our exterior stucco.

#### WWW.HISTORICHOUSECOLORS.COM

Referred by: Anne Etheridge

For those who want assistance choosing historically and architecturally accurate house colors.

#### **KEVIN'S PAINTING**

Referred By: Joseph Gerda 714-572-2360

Chose them based on their references (top rated company on Angies List) and very reasonable price. They were professional in all manner, were on time, and returned phone calls promptly.

## GOGH VAN VINCENT PAINTING

Referred by: Mark Mittman Ty: 714-350-5807

I have used Ty on the inside and soon outside of my home. His attention to detail and quality of work are second to none!

#### **NICK FIELD**

Referred by: Sara Chesters and Frank Barbaro nickfield5@yahoo.com or cell: 714-743-1689

We used Nick Field, a local Santa Ana resident, for a complete inside and outside paint job when we moved into our new

home. He did an awesome job and is especially good at decorative and detailed work and wallpapering, he was trained in England - a true pro.

#### CARLOS PAINTING - CARLOS JACOBO

Referred by: Anne Etheridge 714-492-3336

Carlos has painted numerous rooms inside my house. He also did exterior venetian plaster on the entire house (and it looks fabulous if I do say so myself). He is meticulous, honest, fairly priced and hardworking. I really can't say enough good things about him.

## S&M PAINTING AND HOME RESTORATION – SCOTT MOSER

Referred by Laszlo and Tricia Biro 714- 335-2242

Scott spent over a year restoring our 70 year old house to like new condition. It had been badly neglected: paint was chipping everywhere, exterior wood boards did not fit together as they should, windows had been painted shut and could not be opened – those that did open no longer closed properly, and there were cracks in numerous places. He repaired what needed to be repaired and is painting everything. His prices are very reasonable and he guarantees his work – it is top quality. We highly recommend him.

## **Party Rentals**

#### **ELITE PARTY RENTALS**

Referred by: Sara Chesters

I've used elite on a number of occasions. They're helpful and will give you some excellent advice based on the kind of event you're planning. They're on time with delivery and helpful with set up etc. Great for simple all the way through to very complicated parties.

#### **FUNNY PARTY RENTALS**

Referred by: Amy Dutrisac 714-638-4949

It is a family-owned business located at 1111 Bristol in a little strip mall just past McDonald's. The service is awesome, the prices unbelievable and they're so nice!

## JUMPZONE - SOMY CHAVEZ

Referred by: Joni Barr Somogyi 714-270-8246 www.jumpzone1.com Great party rentals, superb service!

## **Piano Tuning**

### JIM LAIOLA

Referred By: Judy Michel 714-956-5638

Jim did an excellent job of tuning our piano. Jim tunes most of the pianos in the Orange County schools. He is prompt, efficient and pleasant to work with.

## **Plumbing**

#### **BASS & SONS PLUMBING**

Referred By: Beverley Schauwecker 714-534-5403

Very knowledgeable about "old" plumbing. I highly recommend them.

### SOUTHWEST PLUMBING STEVE HEROLD

Referred by: Darlene Glenn-Wolff 714-288-9991 or cell 714-540-0090

I would highly recommend Steve. I have used his plumbing services, and he helped us out tremendously and professionally (fixing other plumber's work). He was also one of the team lead volunteers on the Fisher Park Build Day project. (Enthusiastically seconded by Bill Daugherty & Kathryn Tarbell)

## ARCHER PLUMBING INC. BOB CARR

Referred by: Sharon Evans 714-537-5679

I've used Bob for many years on both large and small jobs. Always returns calls promptly and shows up on time. I am always happy with his work and his cost is reasonable.

#### **COAST PLUMBING**

714-241-1414

Referred by: Sue Edwards

Coast Plumbing is a great company, they do good work at reasonable prices. They always send clean, careful plumbers who do excellent work. Ask for Mike Del Mazzio and tell him Sue Edwards sent you!

### **Preschool**

#### PLUMFIELD PRESCHOOL

Referred by: Susan Anthony 714-547-5771

www.plumfieldschool.com

Plumfield Preschool has been a very happy place for my kids. They have a "learning through active, guided play" philosophy. They are flexible, open 7 am to 6 pm, take kids 2.5 - pre-K, have full and half day, full and part week programs. They offer lots of art and a

variety of learning experiences. Best of all they are very knowledgeable and have been there for me and helped work with my kids to feel success in their endeavors.

### Roofing

## WEATHERLINE ROOFING KEN LARUE

Referred By: Sandy DeAngelis 714-748-9707

#### AMERICAN HOME INSULATION

Referred By: Ron Striewig 949-413-2371

Contact: Michael, Owner

Attic insulated - fast, courteous, clean and efficient.

## **Screens**

### MOBILE SCREEN SERVICE

Referred by John & Sharon Thawleys 949 - SCREENS 714 - 727-3367

www.mobilescreenservice.com

We've been using Mobile Screen Service for years (and through multiple, screen-thrashing pets). Always great service – always on schedule.

## **Security**

#### **JADTEC SECURITY**

Referred by: Sandy DeAngelis 1-800-474-3346 www.jadec.com

One of the longest standing security companies in OC, I highly recommend Jadtec!

## JAY DYER, INTRUDER DETECTION SERVICES

Referred by: Judy Michel 714-776-5373

We had Jay install an alarm and fire protection system several years ago. It continues to work beautifully and trouble free. Jay is personable and easy to work with.

## **Solar PV Installation**

### **BELMONT ENERGY**

Referred by Doug Kraus Joe Belmont, 949-793-5544 joe@belmont-energy.com www.belmont-energy.com

Installed our 6000 watt Solar PV System. Was timely, professional and did a fantastic job. Very, very satisfied.

## **Swimming Pool/Maintenance**

## PERFECTION POOL BRAD YOUNG

Referred By: Sandy DeAngelis 714-904-3230

#### ALLMARK POOLS - MARK

Referred by: Rob & Judy Johnson 562-587-1418

Did a fabulous job on our pool!

#### **JONATHON POOLS**

Referred by: Chuck & Julie Lake 714-396-1091

Jonathon refurbished our 50-yr old pool to look like new. He replaced old equipment, installed new plumbing, improved overall circulation in the pool which has eliminated persistent algae problems, patched plaster, and acid washed our tile. He was on schedule, courteous, and a pleasure to work with.

### THE POOL DOCTOR

Referred by: Douglas Kraus 714-944-8738

Cleaned and sanded down my plaster pool to look like new. Also did Deck-o-Seal around brick. Very reasonable, nice guy and did great work. The Pool doctor knows his stuff on pool repair.

# **SUN PACIFIC POOLS**- Brent McCollum Referred by: Ed Murashie 714-270-1056.

He did cement on the side of the house and pavers for the driveway and backyard. Our contractor was amazed at the prices and we are extremely pleased with the results.

## **Tree Trimming**

#### PEDRO SILVA

Referred by: Robin Romain 949-322-6259

Pedro is a specialist and he knows everything about most trees. He uses hand tools as much as he can to do more precision cuts and to keep the noise down. His trimming is gorgeous and perfect for each type of tree. He is very neat and incredibly reasonable. He will teach you a lot about your trees!

## **Windows / Window Washing**

## AWNING BY RUSS RUSS RINNER, OWNER

Referred by: Jessica Carr & Joy Ridout 714-525-RUSS

Fast service, great pricing. Highly recommend.

### WINDOW RESTORATION & REPAIR

Referred by: Karla & Rob Octavio 562-493-1590

Scott and his team did a great job of repairing some original windows, and replacing others with exact replicas (but better glass!). Excellent attention to vintage details and restoration. Very professional, on time, great communication.

#### JIM CRAWFORD, OWNER/INSTALLER

Referred by: Chuck and Julie Lake 714-404-2518

windows4@gmail.com

Jim did a great job for us, replacing aluminum sliders with wood casement windows on our entire second story. The entire house looks much better and more in tune with the style and its original construction period. Jim also hung several interior and exterior doors, including a difficult Dutch door.

## REMBRANDT WINDOWS - BLAIR O'CALLAGHAN, OWNER

Referred by: Wally McCloud & Denny Patterson

www.rembrandtwindows.com 714-968-6538 office

In an attempt to clean our windows, Denny promptly dropped our custom made, 1924, arched/hinged window from the second story. Blair and his skilled team of craftsmen repaired the window to its original state in a most timely and expert manner. We highly recommend them.

## WINDOWS REPAIRED AND RESTORED - DOUG DOYAN

Referred by: Ed Murashie 562-760-1462

www.longbeachwindowcompany.com/

They restored all 42 double hung windows and doors of our house and did an outstanding job. The fixed dry rotted pieces, replaced one window which perfectly matches the others and added the weather stripping to cut down on drafts. They even list the prices online unlike others.

#### A CLEAR CHOICE

Referred by: Darlene Glenn-Wolff 1-877-33-CLEAR

Our neighbors have been using this company for years and that is how we started using them. We have used them for four years and been very happy with both the windows and the carpet cleaning services.

Referred by: Judy Johnson –Super professional, super nice, excellent customer service and did a fabulous job on our windows. I highly recommend this company and will only use them from now on!!!!

When your windows are clean it makes your whole house feel clean!!

### **BJ'S WINDOW CLEANING**

Referred by: Anne Etheridge 714-730-9200

I have been using Joanie at BJ's for years. She's fabulous ... very thorough, good clean up.

## AMERICAN WINDOW CLEANING – MARK REMMEL

Referred by: Sharon Evans 714-554-1197, cell 714-654-8069

Best window washers I have ever had, by far. So professional, trustworthy, perfect clean-up, and very reasonable in price.

#### **TIM JULIANO**

714-538-2881

Referred by: Barbara Warnock

He has been cleaning my windows for years. He is fast, thorough, and dependable. Tell him Barbara Warnock referred you (and no, I won't get a kick back!).

## Yoga (In-Home)

## YOGA IN YOUR HOME (DIANA MARKESSINIS, RYT 500)

Referred by: Giovanna Piazza DianaMarkessinis@gmail.com

Diana is a knowledgeable, patient and very encouraging yoga teacher. Though she can teach at any level, she's perfect for newbies or people (like me) who are newly returned to yoga. Diana teaches yoga at Soul At Home (owned by our very own neighbors David and Simon) but she also teaches private in-home lessons for individuals, couples, families (with children) or small groups of adults. Diana's coaching is a great way to begin!



## CITY OF SANTA ANA

## 20 Civic Center Plaza, Santa Ana CA 92701 (714) 647-5400

## WHO DO I CALL FOR...

INFORMATION ON:	DEPARTMENT / AGENCY	PHONE #
Alley Clean-up	Public Works Agency	(714) 647-3380
Animal Services Including Barking Dogs	Santa Ana Police Department	(714) 245-8792 (714) 834-4211
Animal License	Finance / Customer Service	(714) 647-5257
Animal Shelter (Orange)	Orange County Animal Care Center 561 City Drive South Orange, CA 92868	(714) 935-6848
Arts & Culture	Parks, Recreation, & Community Services Agency	(714) 571-4200
Athletics	Parks, Recreation, & Community Services Agency	(714) 571-4264
Battered & other Assistance– Hotline	N. Orange County	(714) 992-1931
Bicycle Licensing	Santa Ana Police Department	(714) 245-8200
Bicycle Lost / Found	Santa Ana Police Department	(714) 245-8077
Bill – Water	Finance / Customer Service	(714) 647-5454
Building Inspection	Planning & Building	(714) 667-2738
Bus Information	O.C. Transportation Authority	(714) 636-7433
City Council -		
Mayor: Miguel A. Pulido	Clerk of the Council	(714) 647-6520
Mayor Pro-Tem: Sal Tinajero	Address: City Hall	(714) 647-6900
Councilmembers: Vincent F. Sarmiento, Michele	20 Civic Center Plaza, 8th floor	(714) 647-6954
Martinez, Angelica Amezcua, P. David Benavides, Roman A. Reyna	Santa Ana, CA 92701	
City Manager	City Manager's Office	(714) 647-5200
Code Enforcement	City Hamager v Cinec	(714) 667-2780
(Weekend Complaint Message Line)	Community Preservation - Planning & Building	(714) 667-2780
C.O.P. Task Force	Santa Ana Police Department	(714) 245-8746
Community Relations/Crime Prevention	Santa Ana Police Department	(714) 245-8719
Couch Removal (on public property)	Public Works Agency	(714) 647-3380
Election Information	Clerk of the Council	(714) 647-6520
Emergency – to report an	Dispatch	9-1-1
Employment with the City of Santa Ana	Personnel Services	(714) 647-6500
Employment Services & Job Training	W.O.R.K. Center (1000 E. Santa Ana Blvd., Ste 200)	(714) 565-2600
Fair Housing & Foreclosure Prevention	Orange County Fair Housing	(714) 569-0823
Freeways / Highways / Detours, etc., - Hot Line	Cal-Trans	(949) 724-2000
General Information - City of Santa Ana	City of Santa Ana	(714) 647-5400
Graffiti Removal	•	,
General (Graffiti Hotline-any time)	Public Works Agency TOLL FREE	(877) 786-7824 (877) STOPTAG
Bus Stop Shelters	O.C. Transportation Authority / Customer Relations	(714) 636-7433
Highways/Freeways (Graffiti Hotline)	Cal-Trans	(949) 936-3500
Graffiti Task Force (Police)	Santa Ana Police Department	(714) 245-8769
Hazardous Waste Disposal	County of Orange Integrated Waste Management	(714) 834-6752
Home Security Inspection	Santa Ana Police Department (Community Relations)	(714) 245-8719
Human Relations	Human Relations Commission	(714) 567-7470
Dispute Resolution / Mediation	Dispute Resolution Center	(714) 567-7470
Info on Referrals for Human Services	211 Orange County	(714) 2-1-1
Homeless Outreach	Orange County Mental Health Association	(714) 547-7559
Legal Assistance (Civil)		
Public Law Center		(714) 541-1010
Legal Aid Society of OC		(714) 571-5200
Legal Assistance (Debt Relief)	Consumer Credit Counseling	(800) 213-2227

## CITY OF SANTA ANA (continued)

## WHO DO I CALL FOR...

Mobile Food Yending Vehicle Anonymous Complaint Line   Orange Counny Environmental Health   (714) 437-6000   Museum   (714) 657-3600   Museum   (714) 657-3600   Museum   (714) 677-2200   Neighborhood Improvement Program   (714) 637-4200   Neighborhood Improvement Program   (714) 637-42200   Neighborhood Improvement Program   (714) 637-6300   Orange County Fire Authority (OCEA)   (714) 677-62200   Orange County Fire Authority (OCEA)   (714) 677-63200   Orange County Fire Authority (OCEA)   (714) 677-6320   Orange County Fire Authority (OCEA)   (714) 677-63200   Orange County Fire Authority (OCEA)   (714) 677-63200   Orange County Fire Authority (OCE	INFORMATION ON:		DEPARTMENT / AGENCY		PHONE #	
Natural Cas	Mobile Food Vending Vehicle Anonymous Complaint Line			Orange County Environmental Health		(714) 433-6000
Neighborhood Improvement Program   (714) 667-2260	Museum			Bowers Museum		(714) 567-3600
Soise Complaints	Natural Gas		The Gas Company		(800) 427-2200	
Obstructing Bushes & Tres	Neighborhood Improvement Program				(714) 667-2260	
Orange County Fire Authority         Orange County Fire Authority (OCFA)           Ceneral Information         (714) 573-6000           Community Relations         (714) 673-6200           Overcrowding         Community Preservation - Planning & Building Agency         (714) 667-2780           Paramedics - Emergency         Dispatch - Orange County Fire Authority         (714) 667-2780           Park Rangers         Parks, Recreation, & Community Services Agency           Monday-Friday after 3:00 p.m.         All other hours (Dispatch **)         (714) 647-3397           All other hours (Dispatch **)         Sanna Ana Police Department         (714) 245-8225           Parking: Inoperative Junk cars         Vehicles on Street         Sanna Ana Police Department         (714) 245-8225           Private property         Community Preservation / Code Enforcement Agency         (714) 667-2780           Poison Center         California Poison Control System         (800) 876-4766           Blizer Front Desk         Dispatch (report crines)         Sanna Ana Police Department         (714) 245-8021           Potholes         Public Works Agency         (714) 647-3380           Public Telephone         Public Works Agency         (714) 647-3380           Recreation Programs         (714) 647-6558         Salgado         (714) 547-467         (714) 571-4201				Santa Ana Police Department		(714) 834-4211
General Information (714) 573-6000   Community Relations (714) 573-6200   Community Relations (714) 573-6200   Covercrowding Community Preservation - Planning & Building Agency (714) 667-2780   Paramedics - Emergency Dispatch - Orange County Fire Authority (714) 573-6000   Park Rangers Monday-Friday after 3:00 p.m. All other hours (Dispatch #) (714) 647-3397   All other hours (Dispatch #) Santa Ana Police Department (714) 245-8225   Parking - Inoperative Junk cars						(714) 647-3380
Community Relations				Orange County Fire Authority (OCFA)		
Community Preservation - Planning & Building Agency   C714 ) 667-2780						
Paramedics – Emergency         Dispatch – Orange County Fire Authority         (714) 573-6000           Park Rangers         Parks, Recreation, & Community Services Agency         (714) 647-3397           All other hours (Dispatch ≠)         7(14) 483-4211           Parking Control         Santa Ana Police Department         (714) 245-8225           Parking – Inoperative Junk cars         Vehicles on Street         Santa Ana Police Department         (714) 245-8225           Private property         Community Preservation / Code Enforcement Agency         (714) 667-2780           Polson Center         California Poisson Control System         (800) 876-4766           Police Front Desk         Santa Ana Police Department         (714) 647-6560           Dispatch (report crimes)         Santa Ana Police Department         (714) 647-6560           Public Telephones         Public Works Agency         (714) 647-6560           Public Telephones         Pacific Bell         (800) 498-2646           Pupil Support Services         Parks, Recreation, & Community Services Agency         (714) 647-2780           Recreation Programs         Control (714) 647-6558         (714) 647-6558           Recreation Programs         (714) 647-6558         Salgado         (714) 647-6552         (714) 571-4202           Recycling, Energy Conservation         Santa Ana Green Progra		Relations				
Park Rangers	Overcrowding			Community Preservation - Planning & Building Agency		(714) 667-2780
Monday-Friday after 3-00 p.m.	Paramedics – F	Emergency		Dispatch - Orange County Fire Authority		(714) 573-6000
All other hours (Dispatch ≠) Parking Control Parking - Inoperative Junk cars  Vehicles on Street Vehicles on Street Vehicles on Street Vehicles on Street Private property Community Preservation / Code Enforcement Agency Poison Center California Poison Control System Poison Center California Poison Control System Poison Center Santa Ana Police Department (714) 245-8225 Private property Community Preservation / Code Enforcement Agency (714) 667-2780 Police Front Desk Dispatch (report crimes) Santa Ana Police Department (714) 245-8601 (714) 834-4211 Potholes Pacific Bell Public Works Agency (714) 647-3380 Public Telephones Pacific Bell Support Services Santa Ana Unified School District Community Preservation / Planning & Building Agency (714) 433-3481 Pushcart Information / Problems Recreation Programs Centers: El Salvador (714) 647-6558 Jerome (714) 647-6558 Jerome (714) 647-6559 Memorial (714) 571-4242 Recycling, Energy Conservation Rodent / Rat Problem School Security Santa Ana Green Program (714) 647-6582 Santa Ana Unified School District Santa Ana Unified School District (714) 971-4241 Sanitation (overgrown yards, etc.) Public Works Agency (714) 647-6582 Santa Ana Unified School District Santa Ana Senior Center Parks, Recreation, & Community Services Agency (714) 647-6580 Street Cleaning Public Works Agency (714) 647-6580 Street Cleaning Public Works Agency (714) 647-380 Street Lights - Customer Service Southern California Edison Southe	Park Rangers			Parks, Recreation, & Com		
Parking Control   Santa Ana Police Department   (714) 245-8225	Monday-Frid	ay after 3:00 p.m.				
Parking - Inoperative Junk cars	All other hours (Dispatch #)					
Vehicles on Street   Santa Ana Police Department   (714) 245-8225	Parking Contro	ol		Santa Ana Police Departme	ent	(714) 245-8225
Private property	Parking - Inope	erative Junk cars				
Poison Center	Vehicles on S	treet				(714) 245-8225
Police Front Desk   Santa Ana Police Department	Private prope	rty		Community Preservation /	Code Enforcement Agency	(714) 667-2780
Dispatch (report crimes)	Poison Center			California Poison Control S	System	(800) 876-4766
Public Works Agency	Police Front D	esk				
Public Telephones	Dispatch (report crimes)		Santa Ana Police Department			
Public Telephones						
Pupil Support Services   Santa Ana Unified School District   C714   433-3481     Pushcart Information / Problems   Community Preservation / Planning & Building Agency   C714   667-2780     Recreation Programs   Parks, Recreation, & Community Services Agency     Recycling, Energy Conservation   C714   647-6559     Recycling, Energy Conservation   C714   571-4242     Recycling, Energy Conservation   C714   571-4242     Recycling, Energy Conservation   C714   647-6588     Rodent / Rat Problem   C714   647-6580     Santa Ana Green Program   C714   647-6580     Santa Ana Unified School District   C714   558-5535     Senior Information   Santa Ana Senior Center   C714   647-6540     Parks, Recreation, & Community Services Agency   C714   647-6540     Shopping Cart Removal   Code Enforcement (until further notice)   C714   667-2780     Street Cleaning   Public Works Agency   C714   647-3380     Street Lights – Customer Service   Southern California Edison   (800)   655-4555     Swimming Pools – Public   Parks, Recreation, & Community Services Agency   C714   647-3336     Tenant / Landlord Problems   C714   647-3336     Tenant / Landlord Problems   C714   647-3336     Tenant / Landlord Problems   C714   647-3336     Trash Pickup & Dumpsters   Wase Management   C714   558-7761     Trash Pickup & Recycling   Ware Disposal Co., Inc   C714   847-2328     Vector Control   Orange County Vector Control   C714   971-2421     Voter Registration   Orange County Registrar   C714   667-2780     Water   Public Works Agency   C714   647-3520     Bill – Water   Pinance / Customer Service   C714   647-5804     Pla	Potholes					
Pushcart Information / Problems   Community Preservation / Planning & Building Agency   Recreation Programs   Parks, Recreation, & Community Services Agency						
Recreation Programs						
Centers: El Salvador   (714) 647-6558   Salgado   (714) 571-4267   (714) 571-4200					(714) 667-2780	
Jerome   (714) 647-6559   Santa Anita   (714) 647-6552   Memorial   (714) 571-4242   Memorial   (714) 571-2421   Memorial   (714) 647-5088   Memorial   (714) 647-3089   Memorial   (714) 647-3089   Memorial   (714) 647-3089   Memorial   (714) 647-3080   Memorial   (714) 647-3390   Memorial   (714) 647-3390   Memorial   (714) 647-3390   Memorial   (714) 647-3380   Memorial   (714) 647-2480   Memorial   (714) 647-3480	Recreation Programs		Parks, Recreation, & Community Services Agency			
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http://www.ci.santa-ana.ca.us/cda/documents/Whotcalle.pdf Revised 12/20/2012